

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 09th day of January' 2024

C.G.No.48/2023-24/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Sri. A. Ramamohan Reddy &Others, D.No. 8/1587-A,
Shalom Nagar, Turakapalli Road, 4th Cross,
Gooty, Anantapur Dt.

Complainant

AND

1. Dy. Executive Engineer/O/Gooty
2. Executive Engineer/O/Gooty

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.01.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 07.11.2023 at Gooty filed the complaint stating that he is having three service connections SC.Nos. 7211114016085, 7211114016086 and 7211114015314 to which single phase supply was given due to which he



is facing low voltage problem and he requested the respondents for conversion of single phase supply to three phase supply, but there was no response.


2. The said complaint was registered as C.G.No.48/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have converted single phase supply into three phase supply as requested by the complainant and redressed the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant did not attend the enquiry through video conferencing and did not deny the version of the respondents. Hence, this Forum recorded the version of the respondents and opine that the complainant did not attend to the enquiry as his grievance was redressed and hence, this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3




of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of January'2024.


CHAIRPERSON


Member (Finance) 09/01/2024


Member (Technical)


Member (Independent) 9/1/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

